

END-TO-END CUSTOMER PORTAL

Overview of Map Update Procedure

Step	Item	Outline		
		Prepare USB storage drive to copy the new map data for the update.		
		(Europe ISA map requires 5GB. Europe Embedded Map requires 25GB)		
Step ①		Note: You may require a conversion cable depending on your vehicle and your USB storage drive. For example, Suzuki Swace is equipped with USB Type C ports alone. You will require a USB Type C to USB Type A conversion cable if your USB storage drive is Type A.		
		 The USB requirements are as below. Capacity: 32GB Format: FAT32 		
		Check "Map Update ID" and "Map Service Code".		
Step (2)	Map Update ID	 The "Map Update ID" is a 16-digit number that is unique to each navigation system. The "Map Update ID" can be checked on the screen of the navigation system. If "Map Update ID" = xxxx-1xxx-xxxx then only select the 20GB map type If "Map Update ID" = xxxx-2xxx-xxxx then only select the 5GB map type Please do not include hyphens in the information you input into the portal. Each information is necessary to obtain a "License Key Number". 		



Step ③	License Key No.	PC is used to access the <u>https://www.suzuki-isa-map-update.com/</u> portal via the internet. Choose desired map to download map data to USB and input "Map Update ID" and "Map Service Code". "License Key Number" will be generated and make sure to record the "License Key" number shown on the screen. Click "Download Map File" to start map download.
Step ④	License Key No.	Insert USB storage drive, input "License Key Number" and Map update will start.



PART 1: PREPARE REQUIRED INFORMATION

This step is completed using the multimedia system of your Suzuki vehicle.

How to retrieve Map Update ID

1. Select "Navigation".



2. Select "Map update".

\triangleleft	Settings * Navigation	a contraction of the	A= 🐹 🗢 🕯:
F	Map display	Country border guidance	
2	Route	Map style customisation	
2	Guidance	Traffic information	
6	Traffic	Show road class Real-time information	All 1
88	Map update	Show traffic jam flows	
\$	÷	Show free traffic flows	

3. Select "Map data info" and check "Map update ID".



Make a note of the "Map update ID" as this will be required for Part 2. If "Map Update ID" = xxxx-1xxx-xxxx then only select and download the 20GB map type. If "Map Update ID" = xxxx-2xxx-xxxx then only select and download the 5GB map type.



How to retrieve Map Service Code

1. Select "Navigation".



2. Select "Map update".

\triangleleft	Settings * Navigation	and the second sec	A= 🕅 🗢 🛊:
F	Map display	Country border guidance	
2	Route	Map style customisation	
	Guidance	Traffic Information	
a	Traffic	Show road class Real-time information	AII :
88	Map update	Show traffic jam flows	
\$. . .	Show free traffic flows	0

3. In the displayed map data screen, check "Map service code".



The last digit of the service code indicates the map updating method which should be used. Check the last digit is "M" for the free period (M: Free method, Y: Paid method).



PART 2: DOWNLOAD UPDATE & PREPARE USB

This step is completed using the Suzuki ISA Map Update Portal for Non-connected Vehicles and the information you acquired from your Suzuki vehicle at **Part 1**.

1. Navigate to Suzuki ISA Map Update Portal for Non-connected Vehicles at https://www.suzuki-isa-map-update.com/

\$ SUZUKI			
		Menu	12:00
	Suzuki ISA Ma connected Ve Download and install the latest IS/	ap Update Port hicles A map updates for your multimedia s	al for Non-
	How it works This portal allows owners of Suzuki vehicles Speed Assistance (ISA) map updates. These Please note: This process uses a USB drive For more guidance and support: Downk By accessing and using this portal, you confi	with non-connected multimedia/infotainment is updates ensure your system has accurate sp and is not for vehicles capable of Over-The-Ai bad instructions guide im that you have read, understood, and agree	ystems to download the latest Intelligent eed limit information. ir (OTA) updates. to the terms and conditions: <u>}</u> T&C
	01 Prepare Required Information In your vehicle, use the infotainment system to find and note down the Map Update ID and Map Service Code.	02 Download Update & Prepare USB On the websile, use your Map Update ID & May Sarvice Code to generate and note the Licence Key. Then, Download the map update file, unzp it, and copy it onto a USB drive.	03 Install Map Update in Vehicle . In your vehicle, indy the USB drive ind your vehicle's infolariment system and follow the on-screen prompts to install the ISA map update.
	Select your map type		
	Europe Test v2026.06.01 Last updated: 2025-05-19, Size: 0.02 GB test description	Europe ISA MAP v2025.01 Last updated: 2025-05-13, Size: 0.02 GB Western Europe Map	Europe Embedded Map v2025.1.0 Last updated: 2025-05-23, Size: 20.88 GB Europe embedded map from may 2025
	Download file →	Download file →	Download file →
	\$	\$	

Figure 1: Landing page of Suzuki ISA Map Update Portal for Non-connected vehicles



- 2. Scroll down to the section titled "Select your map type"
- 3. Choose the map type suitable for your vehicle and click "Download file"
 - Navigation update file if the 5th (fifth) digit of your Map Update ID is 1
 - ISA map update file if the 5th (fifth) digit of your Map Update ID is 2

Select your map type				
SUZUKI	SUZUKI			
Europe West Side v1.0	Europe Eastern Map v05.2025	Europe EMBEDDED MAP v.01		
West Side Map Europe	Last updated: 2025-05-13, Size: 20.88 GB East side map	Last updated: 2025-05-13, Size: 0.02 GB Desription		
Download file →	Download file →	Download file →		

Figure 2: Clicking "Download file" buttons will open a popup screen for downloading your map update

- 4. Input the information you acquired from your Suzuki vehicle at Part 1
 - *I.* Input "Map Update ID" to the input field labelled as "**Map Update ID**" *(do not include hyphens)*
 - 2. Input "Map Service Code" to the input field labelled as "Map Service Code"



Figure 3: Initial input screen with empty fields





Figure 4: After inputting the information received at Part 1

In your vehicl system to fine Map Update I	and note down the	On the website, use your Map Update ID & Map Service Code to	In your vehicle, plug the USB drive into your vehicle's intotainment the on-screen
Code.	Europe Eas	tern Map v05.2025	× ettAmp
Select y	Ol Map Update ID*	Map Service Code	
		CANCEL GENER SUZUKI	
Europe IS/ Last spaked 2005 Europe Traffic t	MAP v2026.01	Europe Eastern Map v05.2025 Last useened: 2025-05-13, Size: 20.86 GB East side map	Europe EMBEDDED MAP v.01 Last sprated 2005-05-13, State 0.02 GB Desription
Download file	*	Download file ->	Download file +
a sub conversed sub-	CHORD CONFORMATION, No. MIGHTS IN	0040	This Private Party Terms & Constitions

Figure 5: You will not be able to generate a licence key in case an invalid input is provided. In above case, an invalid map update id is provided. Make sure you input the correct information received at Part 1.

5. Click "Generate Licence Key".



A SUCCESSFUL LICENSE KEY GENERATION

- The portal will generate a new "License Key" successfully.
- Please copy your "License Key", either by:
 - Copying to clipboard
 - Selecting your license key, right clicking, and clicking **"Copy"**, or using the designated shortcut command such as Control+C or Command-C
 - Clicking the "Copy" button
 - Physically writing it down

You will need your "License Key" during the next step. Make sure you have access to it until you complete Part 3.

In your vehicle, us system to find and Map Update ID an Code.	e the infotairment On the website, use your Map I note down the Update ID & Map Service Code to	In your vehicle, plug the USB drive into your vehicle's intotainment the ch-screen X at 50 man	
	Europe ISA MAP v2026.01 Last updated: 2025-05-08		
Select you	Licence Key generated successfully!		
	Copy the Licence key or write it down, you will need it later!	Copy	
Europe ISA N	Instructions for Next Steps 1. Download the Map File and save it on a USB Stick. 2. Insert USB stick into your car head unit. 3. Enter the locence key when prompted.		
Last spitated 2005-05- Europe Traffic sign	CANCEL	DOWINLOAD MAP FILE	
Download file →	Download file	Download file +	
a pass conversion duplacement	OR COMPANY ON, ML MONTS RESERVED	Findle Privace Policy Terms & Development	

Figure 6: Successful license key generation



A UNSUCCESSFUL LICENSE KEY GENERATION

- The portal will display an error message.
- There can be several reasons, including:
 - Incorrect "Map Update Id" or "Map Service Code"
 - Please confirm you received the correct information at Part 1.
 - Your vehicle is not eligible for the map type you have chosen.
 - Please confirm you selected the "Map Type" applicable for your Suzuki vehicle.
 - Your vehicle is not eligible for a free map update.
 - Please contact your preferred Suzuki dealer regarding free map update eligibility.
 - Network connection related issues.
 - Please ensure your network environment is working as expected and not blocking anything which might keep the portal from working as expected.
 - Portal or server related issues.
 - Please contact your preferred Suzuki dealer.

In your white system to lind Map Update ID Code.	Last updated: 20	On the vebsile, use your Map Update ID & Map Service Code to term Map v05.2025 25-05-13	In your vehicle, plug the USB drive into your vehicle's intotainment X e ISA map	
Select ye	Map Update ID *	p update id or map service code Map Service Code		
	210316143300	CANCEL CENT		
Europe ISA Last updated 2005 Europe Traffic si	MAP v2026.01 5-06. Stav. 20.66 GB gets map	Europe Eastern Map v05.2025 Last updated: 2025-05-13, Stat: 20.88 GB East side map	Europe EMBEDDED MAP v.01 Last sprinted 2005-05-13, Store 0.02 GB Description	
Download file	•	Download file >	Download file +	
I SES COMMON SUIDA	scrot convolution, all movies in	10100	Title Private Policy Terms & Conditions	

Figure 7: Unsuccessful licence key generation



6. You can now click "Download Map File" button to start downloading your map update file.

	In your vehicle, use the infotainment system to find and note down the Map Update ID an Code: Europe ISA Last updated: 20	On the website, use your Map Update ID & Map Service Code to A MAP v2026.01	In your vehicle, plug the USB drive into your vehicle's infotainment X e ISA map	
Se Eu Eu Eu	Coverbad file +	y generated successfully! To fire write it down, you will need it later! Tor Next Steps May File and save it on a USB Block. It is by ond or the down. CANCEL Download Tile +	Copy	l P
* 2005	S COPYRIGHT BUILDE WOTCH CORPORATION, ALL REAVES	NEX MAD	TROS Pressy Pulsy Terms & Cond	Rena (

Figure 8:Download the map update file, which is served as a single ZIP file.

7. After the download has been completed, **insert** the **USB storage device** into the USB port of your device.

Please make sure your device has an adequate amount of empty space available depending on your map type. We recommend an empty USB storage device with:

- 1. Empty storage formatted as FAT32
- 2. Minimum **32 GB** of memory

A You may require an adapter depending on the compatibility of your device's USB connector and the port of your Suzuki vehicle.

- 8. Unzip the map update file you have downloaded at Step 6.
- 9. Copy the unzipped map update file to the USB storage device.
- 10. **Unplug** the USB storage device.



PART 3: INSTALL MAP UPDATE IN VEHICLE

This step is completed using the USB drive which contains the map update file and the license key you acquired from Suzuki ISA Map Update Portal for Non-connected Vehicles at **Part 2**, and the multimedia system of your Suzuki vehicle.

Turn the ignition switch to ON and make sure that the audio function is turned off.

1. Select the settings icon and select "Navigation".

		A= 🐹 🕫
Display		
Sound & Med	ia >	
% Navigation		
Voice & Search	h	
Vehicle		
Vehicle custon	nise	
🕸 🔮 Security	,	

2. Select "Map update".





3. Connect the USB storage device which contains the unzipped map update file and select "Update".

\checkmark	< Navigation * Map update		A= ⋈ ≑ *:
E	Map data	EUR	
0	Update	Map version Map service code	01880M
¢ A	Map data info		
\$	+		

4. Select "Yes" to transition to a screen where the version can be confirmed.

\triangleleft	K Navigation * Map update	and the second	A= 🕅 🗢 *:
E	Map data	Map version	
6	Update	12-21-09 > 99-99-99 Update time	About 30 min.
â	Map data info	Please check the notes and start the update.	
88	_	Would you like to update the	
\$		No	

5. Enter the license key number.





• When installing the latest version:

Select "Yes" when a notification indicating that a software update is necessary is displayed.

\triangleleft	< Navigation * Map update		Az 🗟 🗢 🕴:
F	Map data		
0	Update	Software update is required first. Continue?	19-99 About 30 min.
0	Map data info		
88	_	No Yes	
\$	÷	No	Yes

6. Select "Agree".

1	Settings		× Terms of service
5	Voice & Search	Software update Updates available	
C	Vehicle customise	Model info	
æ	Info & Security	Update software	
80	Software update	Licence information	
٩	÷		Disagree

7. Wait until the map update has been completed.

\triangleleft	Settings	\$ 🚿 *	*
5	Voice & Search	Do not disconnect USB memory Software update	
۵ ۵	Vehicle customise	HeadUnit Cancel	
88	Software update	Model info	
		Licence information >	



8. After the map update has been completed, turn the ignition switch off and then to ACC.

\triangleleft	Settings	A= 测 ≑ ≭:
5	Voice & Search	Do not disconnect USB memory Software update
) (II)	Vehicle customise	HeadUnit Software will be updated to latest edition after ignition on or off.
88	Software update	Model info
٢		Licence information

1 When the latest version has already been installed:

Turn the ignition switch off and then to ACC after the following screen is displayed.

\triangleleft	K Navigation * Map update		A= 🕅 🤇	*	:
ß	Map data				
6	Update				
â	Map data info	System is ready to update. System will complete the update at next power on.			
88					
\$					

9. After startup, select the map button and wait until the screen transitions to the below screen.

1 When installing the latest version:

When the following screen is displayed, select "OK".

Do not remove the USB storage device until the map update has completed.

~	✓ Map update		A= 滚 ≑ +:
.5		Software update completed.	
e e		Please upload the report from the USB to the Lexus portal to register your update.	
a			
88	_	ок	
\$	•		



10. Select "OK" and disconnect the USB storage device.

